

# Larmer Tree Festival 13 – 17 July 2016

## Accessibility Info

Thanks to everyone who gave us feedback after last year's festival. This year we're delighted to be working closely with [Attitude is Everything](#) to continue to make sure everyone has a great time in the Gardens!

## Contact details for all access enquiries

If you have any questions, please contact Sally Gardner in the festival office by email [info@larmertreefestival.co.uk](mailto:info@larmertreefestival.co.uk) or on 01725 552300.

## Access around the festival

The festival takes place in and around the beautiful Larmer Tree Gardens. Much of the gardens are lawns with some gravel paths between the different areas. The main entrance and campsites are in fields next to the gardens. There are no steps, but there are some gentle slopes. We lay hard standing and tracks from the accessible campsite and car park to the festival village, but access around the festival can be difficult in extreme weather.

The distance from the accessible parking and camping area (available from Wednesday only) to the festival village entrance, wristband exchange and charging area is about 100m, and to the main stage is about 600m. Other campsites are slightly further away. There's no vehicle movement allowed in the general campsites and cars must be parked in the designated parking area.

If you've booked a Holiday (7-day) ticket and arrive on Monday or Tuesday, you'll be directed to Camp Rushmore about 500m from the festival village entrance. Wheelchair/easy access toilets and showers are provided in Camp Rushmore. If you prefer, you can then move (by prior arrangement) to the accessible campsite, nearer the festival entrance, when it opens on Wednesday.

### **Bookable access facilities**

- Dedicated accessible parking and camping areas.
- Secure charging facilities for wheelchairs and wheelchair batteries at the Larmer Lock-Up.

### **Tickets for personal assistants or carers**

We offer a free ticket for a personal assistant or carer accompanying someone who is registered disabled.

### **How to apply**

We have a designated parking and camping area where space can be booked in advance by those who need to be nearer to the festival entrance or require power for specialist medical equipment. Accessible camping and parking places may be limited, so please let us know as soon as you can!

When you book your tickets online you'll be asked to register your details. Simply tick the box at the bottom of this page saying "**Please contact me about accessible camping and parking or personal assistant ticket**". If

you're booking over the phone just tell the box office that you'd like to be contacted about your access requirements. We'll get back to you with a short form to confirm your eligibility, and find out about your access requirements.

Our accessible facilities are primarily for those who are registered disabled, so you're automatically eligible if you can provide a copy of your Disability Living Allowance, Attendance Allowance, Personal Independence Payment or Access Card (for a personal assistant ticket) or Blue Badge (for accessible camping or parking).

Whilst short term illnesses, recent injuries and pregnant women do not qualify, wherever possible we will do our best to make sure everyone's festival is as enjoyable (and comfortable) as possible. If you can't provide the evidence above, you'll be asked for alternative information to support your request and we'll review every application on a case by case basis.

Once we've received details from you, we'll be able to issue your free carer's ticket and/or your specific pass for accessible parking or camping.

Don't forget, you'll also need to book and pay for the relevant day or multi-day vehicle pass too. When we approve your request for accessible camping or parking these will become your vehicle passes for this area.

## **Accessible toilets and showers**

There are wheelchair /easy access toilets and showers next to the accessible campsite, and wheelchair /easy access toilets (showers to be confirmed) in Camp Rushmore. There are also accessible toilets near to the viewing platform and in the festival village.

## **Viewing platform and chairs**

There is an accessible viewing platform on the Main Lawn. Space is limited, and we try to make this available for those in most need. You don't need to book the viewing platform, and our stewards will be available to help. We also allow space around the edges of the garden for chairs, but please note that chairs aren't normally allowed on the Wednesday of the festival (due to lack of space and health and safety regulations) so please let us know if you're bringing one on this day. If you're worried or need more information then contact Sally in the festival office.

## **Travel**

The nearest train station is Salisbury. There is a very limited bus service (Monday to Saturday only) to within two miles of the festival site. If you are planning to come by taxi, then please contact Sally to discuss your drop-off requirements. You can find more info on local taxi companies on our website.

## **Your arrival**

When you get to the festival our friendly stewards at the main entrance will be available to answer any questions and direct you to the right area. If you've booked a Holiday (7-day) ticket and are arriving on Monday or Tuesday, you'll be directed to Camp Rushmore, the home of holiday and comfy campers.

Our dedicated accessible campsite and car park will be open from 3pm on Wednesday. If you've pre-booked a space we'll send you a pass before the festival to display on your dashboard. This will help the stewards direct you. All our stewards are available to provide support and information. Just make sure you remember your tickets, and vehicle passes with you!

## **Medical services**

The medical area is next to wristband exchange, near the accessible campsite and car park. A team of paramedics and first aiders are on site during the festival. There's a fridge available for storing medication.

## **Assistance dogs**

Assistance dogs that are registered with an organisation that is a member of Assistance Dogs UK are welcome at the festival (we're being specific, because other furry friends are not). Let us know if you need to bring an assistance dog when you fill in your access requirements form.

## **Strobe lighting**

Laser, strobe and other lighting effects may be in use during the festival. If we know in advance that an artist's set will contain strobe lighting we'll try to include a note on their line-up page on the website. At the festival, a sign will go up at the entrance to the stage or area.